

100

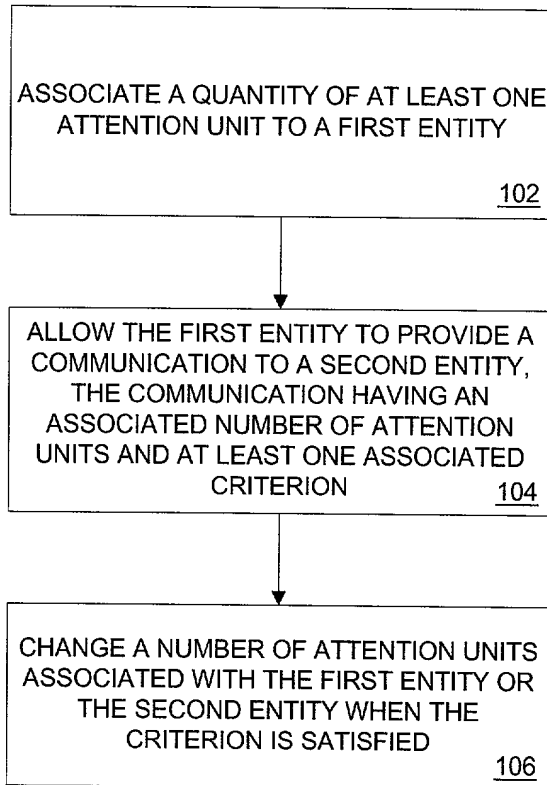



FIG. 1

150

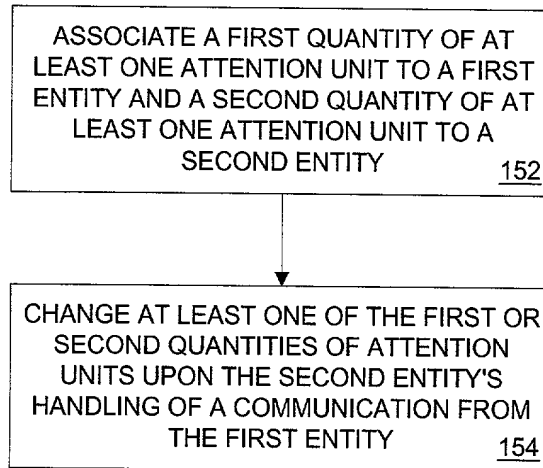



FIG. 2

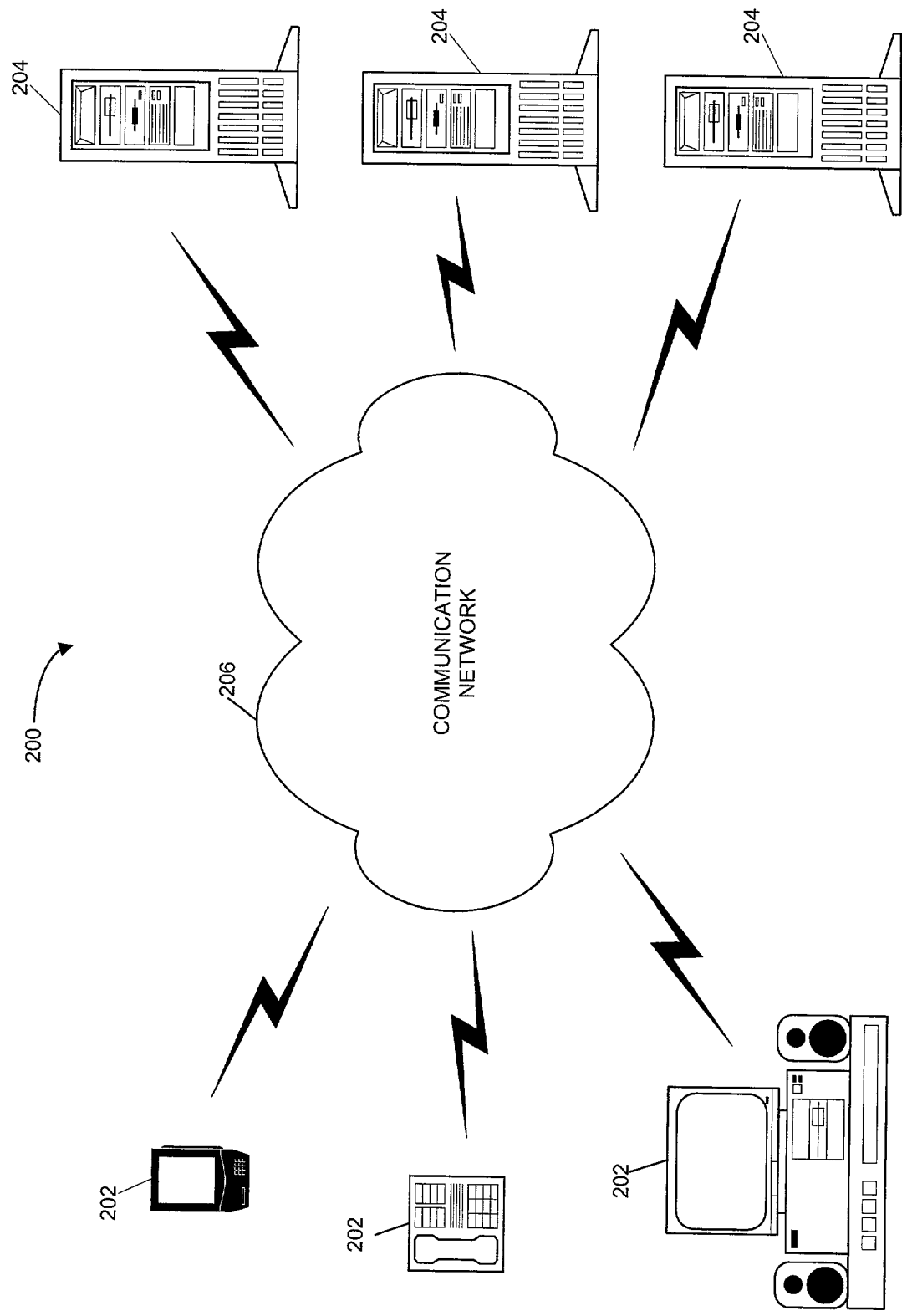


FIG. 3

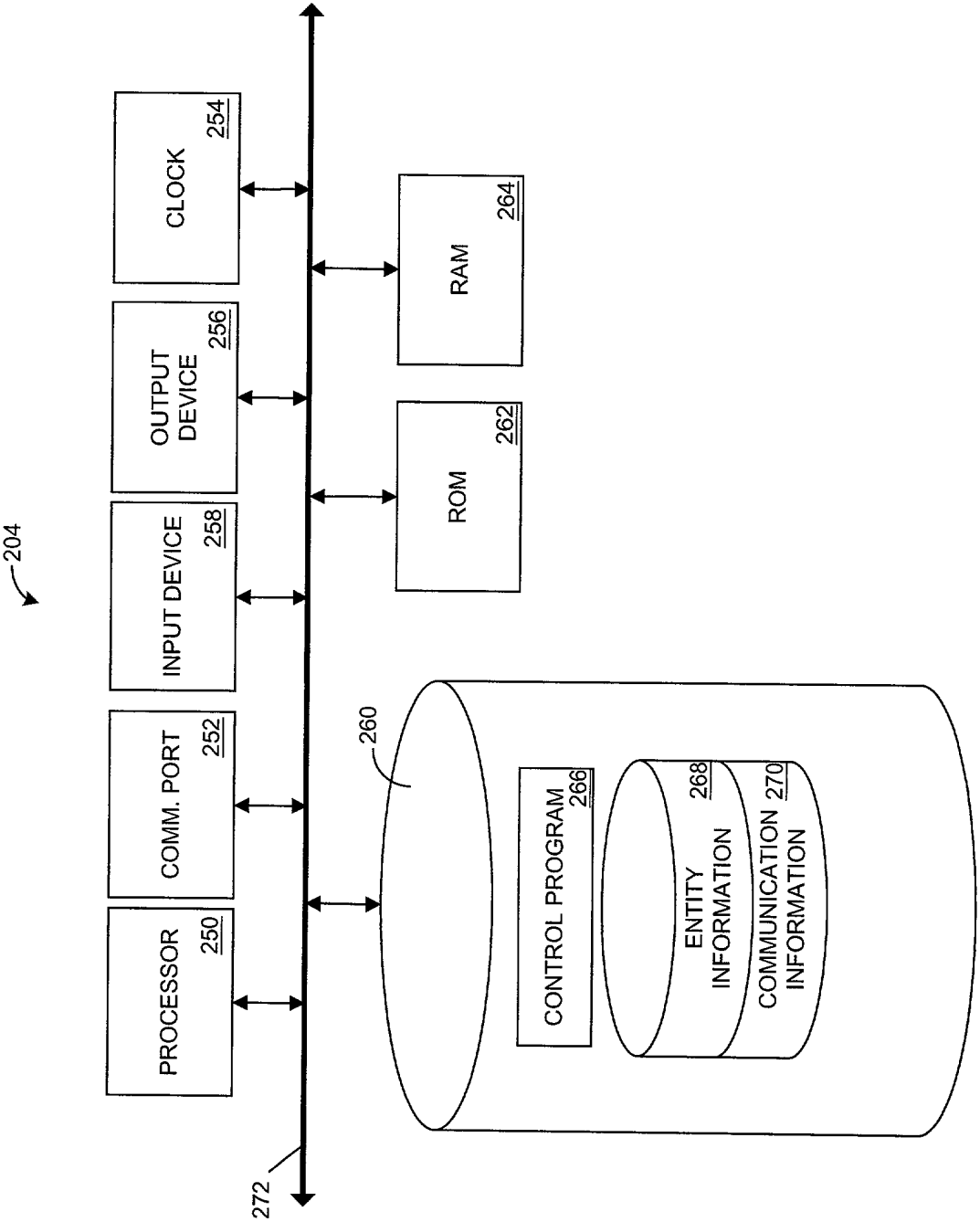


FIG. 4

300

ENTITY IDENTIFIER 302	ENTITY NAME 304	ATTENTION UNITS 306	COMMUNICATION IDENTIFIERS 308
E-123456	BOB JOHNSON	123	C-987654 C-876456 C-765432 C-567098 C-456234
E-887766	SUE JONES	100	C-987654 C-876456 C-567098 C-456234
E-567454	JOHN SMITH	110	C-987654 C-765432 C-567098

FIG. 5

400

COMM. IDENTIFIER	SENDING ENTITY ID	RECEIVING ENTITY ID	TIME/ DATE	ATTENTION UNITS	CRITERION	STATUS
<u>402</u>	<u>404</u>	<u>406</u>	<u>408</u>	<u>410</u>	<u>412</u>	<u>414</u>
C-456234	E-123456	E-887766	1/10/01 1:23 PM	5	OPEN EMAIL MESSAGE	DONE
C-567098	E-567456	E-123456 E-887766	2/13/01 9:56 PM	15	RESPOND TO EMAIL MESSAGE	DONE
C-765432	E-123456	E-567454	2/25/01 4:14 PM	10	ACCEPT SCHEDULE REQUEST	OPEN
C-876456	E-887766	E-123456	3/4/01 10:19 AM	3	LISTEN TO VOICEMAIL MESSAGE	OPEN
C-987654	E-887766	E-123456 E-567454	3/12/01 5:30 AM	25	PREPARE REPORT	DONE

FIG. 6